10/5/26 Walnut Creek SUD

Current state of the District

This is an update from Walnut Creek SUD to its customers.

- On 9/14/26 a phishing email made it through email security measures and was sent out via an outside party to approx 7 % of the Districts customers via our Office manager's company email.. When Walnut Creek SUD was made aware of this our IT contractor was immediately contacted and an alert was sent out via the district's website and text messaging service. The District's IT contractor has informed the district that email addresses and any phone numbers listed with those email numbers could have been compromised. No billing, technical infrastructure or personal information, other than that listed above, appears to have been compromised.The IT contractor has since strengthened Firewalls within the system. Blocked emails with certain keywords and strengthened the district's email authentication process. Walnut Creek considers this a serious issue. The district's IT contractor was able to track down the origin of the IP address and will be adding this information to the information already sent to the Attorney General and to the FBI.

  Again Walnut Creek SUD has never and will never send out emails that are dinner * invitations or things of that sort. If you receive an email and are not sure, call the Walnut Creek SUD offices at 817-220-7707 with questions.

- TCEQ's 3-year inspection: On 6/17/26 TCEQ conducted its inspection of WCSUD. The following are a list of alleged violations sent to the district on 9/2/26 and what has been done or is being done to remedy these violations.
  1. Alleged violation: Failure to provide a minimum storage capacity of 200 gallons per customer in pressure plane 2/zone 2. The district is required to provide 1.13 million gallons of elevated storage in zone 2 of the district. It currently has .946 million. This violation will be in compliance with the completion and implementation of the Ground Storage tank being constructed on South FM 51 just south of Veal Station Rd. This Tank and the lines leading to and from it are currently under construction. These Projects should wind up later this year.
  2. Alleged Violation: Failure to have an adequate air gap for the filter to the waste line.This violation was due to waste lines(backwash water) lines terminating below floor level. These lines have been adjusted accordingly.
  3. Alleged violation: failure to provide both high level and floor level screened vents for the chlorine rooms at the FM 2257 Pump station and FM 2123 Pump Station. These ventilation systems have been repaired.
  4. Alleged Violation: Failure to maintain the grounds and perimeter of water system facilities. The vegetation and small trees causing this issue have been removed or trimmed back.
  5. Alleged Violation:Failure to notify TCEQ within ten days of rescinding a boil water notice. These rescind notices and proper biological sample results have been sent to the TCEQ.

6. Alleged Violation: Failure to provide a minimum pressure of 35 PSI throughout the system under normal operating conditions. This investigation was originally opened in December of 2024. The quote form TCEQ investigation. " Based on pressure monitoring during the CCI, the alleged violation appears to have been corrected"
7. Additional issue: Pressure plane / Zone 4 operating at approx. 90.7% of it's minimum storage capacity. The District is required to submit a planning report to TCEQ within 90 days. This is being worked on by the district's engineer.
8. Additional issue: during the inspection it was noted that the district was approx. 7.7% deficient in production capacity. The water plant has been upgraded as part of the Bond projects currently under way and is awaiting a CT study from TCEQ before it can be put into use. When put into use this will add 20% to production capacity.
    - Bond projects: The District has been and is still working on over $40 million in Bond projects designed to upgrade the system.

Completed Projects

1. The surface Water treatment plant expansion is completed and awaiting a CT study from TCEQ. This will bolster plant production by 20%
2. 500,000 gallon ground storage tank (clearwell) tank rehab at water plant complete and in use.
3. New 2 million gallon ground storage tank at water plant complete and in use
4. Emergency 16" distribution line Jaybird Lane to Veal Station complete and in use
5. Partagas 300,000 elevated storage tank complete and in use
6. FM 920 Booster pump station complete and in use
7. 1 million gallon ground storage tank at FM 920 pump station for use in Zone 2 complete and in use

Projects Under Construction.

1. 12' and 16' water mains along FM 51 South of Springtown
2. Booster Pump station South FM 51
3. 500,000 gallon ground storage tank at new South FM 51 pump station
4. 500,000 gallon elevated storage tank off of South Fm 51
5. 500,000 gallon elevated storage tank at Thomas Rd and Johnnie Dr.
6. Multiple miles of upgraded water mains between the FM 2048/ Keeter elevated storage tank and Jaybird Lane booster station.
7. 20,000 linear foot of water line on FM 2257

Projects In Design

1. 1.5 million gallon ground storage tank partition curtain at water treatment plant.
2. 20" water main upgrade from FM 920 pump station to Agnes Storage Tank.
3. Low pressure problem along Gilliland and Three Skillet Rds due to undersized lines.

These last three projects are under design and will be looked at when other projects are finished ,evaluating what Bond monies are left and what will have to be used from

Walnut Creek's General Fund to complete the most important ones such as the 20” water main upgrade.

WCSUD is aware that it has been said that Bond money was used to join the West Fork PUA. causing the Bond projects to be short on money. This is incorrect: the money used for the West Fork PUA was money already built into the budget for that purpose. Bond money was not used and could not be used for that purpose. The reason that Bond money is not going as far as anticipated is simply inflation. There have been change orders for approx 338,000 thousand dollars, well under 1% of total cost of projects. Most of which were for changes made to accommodate Bores where open cuts were previously engineered due to a change in the policies of Wise and Parker Counties. Change orders are anticipated for large scale projects such as these.